



ISRAEL MAVEN TOURS LTD

Creating Experiences. Together.

March 3, 2019

THE MUSSAR INSTITUTE- ISRAEL EXPERIENCE 2020

Shalom

We are pleased that you will be working with Israel Maven LTD to craft & arrange the upcoming Mussar Institute Mission. Over the past few years, our company has provided comprehensive tour services for Schools, Federations, Synagogue Missions, Taglit Birthright, Bnei Mitzvah, families & corporate travelers. We are members of the IITOA (Israeli Incoming Tour Operators Association) and our staff has over thirty combined years of experience with student groups, including through USY. Thus, we are well equipped to understand the needs & challenges these trips pose.

We are available at all times should you have any questions or concerns both before & during the trip.

Contact details are as follows:

Jacob Jonah, CEO

Office: 816-317-9307 (Phone & fax Toll fee from U.S. & Canada)

Mobile: +972-54-4588704

Email: jj@israelmaven.com



ISRAEL MAVEN TOURS LTD

Creating Experiences. Together.

March 3, 2019

TO: MUSSAR INSTITUTE PARTICIPANT
RE: COSTING- MISSION TO ISRAEL- FEBRUARY 2020

Shalom,

We are pleased to be working with you on the upcoming Mission. We look forward to making it a successful and valuable trip as well as smooth running and enjoyable mission for all.

The tour package is based on the itinerary presented, and includes the following items:

- Accommodations:
 - o North- 3 nights' accommodations at Pastoral Kfar Blum- Deluxe rooms
 - o Jerusalem- 6 nights' accommodations at the Mount Zion Hotel- Standard rooms
- Full Israel breakfast at hotels
- Transportation with modern bus for 9 days (not including Shabbat)
- Transfer from the airport on day of arrival and transfer to the airport on day of departure
- All sites and activities as per itinerary
- 6 dinners included in the package on the following dates: February 10, 11, 12, 14, 18 and 19th
- 4 lunches included in the package on the following dates: February 11, 13, 15, and 16th
- Light meal on Saturday evening, February 15th- Seuda Shlishi
- Tour guide and teachers throughout the trip
- Porterage in both hotels upon arrival
- Meeting rooms at hotels daily
- Water daily and snacks on the bus

TRIP PACKAGE

- The trip package is \$3,295 USD per person.
- Cost for single supplement for participant- \$915 for the trip

NOTE: FOR UPGRADE TO DELUXE ROOMS IN JERUSALEM- NEED TO ADD \$230 PER PERSON

TRIP DOES NOT INCLUDE:

- Airfare
- Tip for guides, drivers and incidentals. We recommend \$100 in total for combined tips
- Additional meals other than the ones mentioned above
- Medical, travel or any other insurances
- VAT for any Israeli passport holders (other than staff)

2

Nachal Dolev 9/6 Bet Shemesh 9962109
866-317-9307 (phone & fax – Toll free US & Canada) +972-2-5606676 (Israel)
IsraelMaven.com



ISRAEL MAVEN TOURS LTD

Creating Experiences. Together.

PLEASE NOTE:

- The itinerary is subject to change based on weather, security, time and other considerations
- There is no refund for sites not visited or activities not done, for any reason- unless at fault of the Tour Operator or provider

TERMS OF PAYMENT:

1. All prices and payments are in US DOLLARS
2. Deposit of \$500 US per person to confirm the trip. Refundable up until 5 months before the trip: September 10th, 2019
3. Final and full payment is required 90 days before arrival.
4. Payment should be made via bank transfer in US Dollars to Israel Maven Tours LTD, Bank Leumi, 21 Ramban st, Rechavia, Jerusalem, Branch # 912, Account # 249300/80, Swift: LUMIILITXXX, Code IL010912 IBAN IL640109120000024930080

CANCELLATION POLICY:

Your trip is taking place during regular season. Therefore, if cancellation is received in our office:

- Up to 5 months- No cancellation fee
- From September 10 to November 10- \$500 cancellation
- Between 90- 60 days before arrival – an extra \$800 US per person plus any hotel cancellation fees
- Between 60- 30 days before arrival – an extra \$1,500 US per person plus any hotel cancellation fees
- Within 30 days of arrival - full payment for the entire program will be charged.

WE STRONGLY RECOMMEND THAT YOU PURCHASE COMPREHENSIVE TRAVEL INSURANCE IN THE EVENT THAT YOU NEED TO CANCEL YOUR TRIP FOR PERSONAL, MEDICAL OR OTHER REASONS.

New VAT tax regulations

Please be aware that according to the new Israeli tax laws, being strictly enforced by all hotels, all guests holding Israel citizenship, even those with dual citizenship/passports both for individual travelers and guests part of a group, or invited local guests, will be charged VAT tax. Therefore, we need to receive this information in advance in order to finalize the bill. Should we not get this information in advance, and hotels charge us VAT tax, be aware that we will charge you with this extra amount retroactively.

PASSPORT VALIDITY:

As is customary for international travel, your passport should be valid for a minimum of 6 months from your date of entry to Israel or you may not be permitted to fly.

RESPONSIBILITY:

Israel Maven Tours Ltd., (hereinafter called the Tour Operator), acts only as an agent for the various companies, owners or contractors providing the means of transportation, accommodation and other services. All exchange orders, coupons and tickets are offered subject to the Terms and Conditions under which such services are offered or provided. The issuance and acceptance of such tickets shall be deemed

3

Nachal Dolev 9/6 Bet Shemesh 9962109

866-317-9307 (phone & fax – Toll free US & Canada) +972-2-5606676 (Israel)

IsraelMaven.com



ISRAEL MAVEN TOURS LTD

Creating Experiences. Together.

to be consent to the further conditions that the Tour Operator shall not be in any way liable for injury, damage, loss, accident, delay or irregularity in any vehicle, or through the acts or defaults of any company or person engaged in conveying the passenger/s or of any hotel proprietor, personnel or servant otherwise in connection therewith.

The transportation companies concerned are not to be held responsible for any act, omission or event during the time passengers are not on board their planes or conveyances. The right is reserved to withdraw any tour announced in this program and to make such alterations to the itineraries as may be found desirable for the proper carrying out of the tours. In the event it becomes necessary or advisable in the Tour Operator's discretion to alter the arrangements or itineraries for the passenger/s comfort or welfare or for any reason whatsoever, such alterations may be made without penalty to the Operator.

The Tour Operator reserves the right to change any hotel/s listed with one of a similar category if circumstances necessitate. The right is reserved to decline to accept or retain any person as a member of any group at any time.

Please feel free to contact me if you have any queries.

Yours sincerely

JJ Jonah- Israel Maven CEO

jj@Israelmaven.com