TO: **SUTTON PLACE SYNAGOGUE ISRAEL TRIP PARTICIPANT**
RE: **COSTING – SUTTON PLACE SYNAGOGUE ISRAEL TRIP - AUGUST 2027**

Shalom,

We are pleased to present to you the itinerary and tour package for your Israel Trip. These have been carefully crafted to provide an experience that is engaging, fun, uplifting, informative and inspirational for the participants. All of our tours adhere to the highest standards of professionalism and you can be sure to expect the friendly, warm & dedicated service that have endeared us to thousands of satisfied clients. The tour package includes the following items:

- Meet & Greet at Ben Gurion Airport upon arrival for group arrival
- 2 nights' accommodation at the Gomeh Hotel, Galilee- Mountain View room.
- 6 nights' accommodation at the Dan Panorama Hotel, Jerusalem- Deluxe rooms
- 1 nights' accommodation at the Dan Panorama Hotel, Tel Aviv- Tel Aviv standard rooms
- Full buffet breakfast every day at hotel.
- Porterage in all hotels
- 10 days with professional English-speaking licensed tour-guide- David Keren
- Transportation in fully-air-conditioned luxury bus for 9 days (excluding Shabbat)
- Transfer to the airport on the day of departure
- 6 dinners as per itinerary
- 5 lunches as per itinerary
- Entrance fee into all sites & attractions as per itinerary
- Bottles water daily on the bus
- Expenses for Israeli staff (overnights and meals)
- Dedicated website for information and registration (upon request)
- Full backing Israel Maven support staff to ensure smooth running of the trip

The cost for the trip **NOT INCLUDING AIRFARE** is as follows: **Prices are based on 30 paying participants.**

- Double Occupancy - $3,999 USD per person (with JNF subsidy)
- Single Occupancy Supplement - $1,730 USD
- Child (2- 12) sharing in parents' room- $2,789 USD

PLEASE NOTE:

- The above cost is subject to change at any time as per notice from hotels and other suppliers of services.
- If number of participants and/or rooming arrangements are changed the price will have to be revised.
- The itinerary is subject to change based on weather, security, time and other considerations
- There is no refund for sites not visited or activities not done, for any reason.

THE PRICE DOES NOT INCLUDE THE FOLLOWING:

- Cost of round- trip airfare from country of origin to Israel.
- Any expenses of a personal nature.
- Any meals other than specified.
- Any tips for guide or driver. Suggested tip- $150- $180 per day total and $120- $150 per day total for driver. This is of course up to your discretion and satisfaction
- Any guests at meals other than the participants of the party.
- Insurance for baggage, personal items, trip cancellation or interruption. We recommend that all insurance be arranged through your travel agent in U.S. If claims have to be made, it is much easier dealing with a local insurance company upon your return, rather than having to collect refunds from an insurance company in Israel.
- Security Guard or Madrich or Madricha
- Anything not mentioned above

TERMS OF PAYMENT:

1. All prices and payments are in US DOLLARS
2. Deposit of $500 US per participant to confirm reservations
3. Final and full payment is required 60 days before arrival.
4. Payment should be made via:
    a. Via bank transfer in US Dollars to Israel Maven Tours LTD, Bank Leumi, 21 Ramban st, Rechavia, Jerusalem, Branch # 912, Account # 249300/80, Swift: LUMIILITXXX, Code IL010912 IBAN IL640109120000024930080
    b. Via Israel Maven website for online registration and payment by credit card

WE STRONGLY RECOMMEND THAT YOU PURCHASE COMPREHENSIVE TRAVEL INSURANCE IN THE EVENT THAT YOU NEED TO CANCEL YOUR TRIP FOR PERSONAL, MEDICAL OR OTHER REASONS.

CANCELLATION POLICY:

- Up to 90 days, full refund
- From 90 to 60 days before arrival – full refund less $500 US per person

- Between 59 - 30 days before arrival - $1,800 US per person plus any hotel cancellation fees
- From 30 days before arrival – Full cancellation fee will apply

New VAT tax regulations

Please be aware that according to the new Israeli tax laws, being strictly enforced by all hotels, all guests holding Israel citizenship, even those with dual citizenship/passports both for individual travelers and guests part of a group, or invited local guests, will be charged VAT tax. Therefore we need to receive this information in advance in order to finalize the bill. Should we not get this information in advance, and hotels charge us VAT tax, be aware that we will charge you with this extra amount retroactively.

PASSPORT VALIDITY:

As is customary for international travel, your passport should be valid for a minimum of 6 months from your date of entry to Israel or you may not be permitted to fly.

RESPONSIBILITY:

Israel Maven Tours Ltd., (hereinafter called the Tour Operator), acts only as an agent for the various companies, owners or contractors providing the means of transportation, accommodation and other services. All exchange orders, coupons and tickets are offered subject to the Terms and Conditions under which such services are offered or provided. The issuance and acceptance of such tickets shall be deemed to be consent to the further conditions that the Tour Operator shall not be in any way liable for injury, damage, loss, accident, delay or irregularity in any vehicle, or through the acts or defaults of any company or person engaged in conveying the passenger/s or of any hotel proprietor, personnel or servant otherwise in connection therewith.

The airline and transportation companies concerned are not to be held responsible for any act, omission or event during the time passengers are not on board their planes or conveyances. The right is reserved to withdraw any tour announced in this program and to make such alterations to the itineraries as may be found desirable for the proper carrying out of the tours. In the event it becomes necessary or advisable in the Tour Operator's discretion to alter the arrangements or itineraries for the passenger/s comfort or welfare or for any reason whatsoever, such alterations may be made without penalty to the Operator.

The Tour Operator reserves the right to change any hotel/s listed with one of a similar category if circumstances necessitate. Additional expenses, if any, shall be borne by the passenger/s. The right is reserved to decline to accept or retain any person as a member of any group at any time.

Please feel free to contact me if you have any queries.

Yours sincerely
Jacob (JJ) Jonah