

22/01/2026

**(Re)Discover Israel 2026 Hosted
by Rabbi Gary and Jocelyn
Robuck**



November 2026

TO: Rabbi Gary and Jocelyn Robuck

Dear Rabbi Gary and Jocelyn,

We are pleased to present to you the itinerary and tour package for your Israel trip. These have been carefully crafted to provide an experience that is engaging, fun, uplifting, informative and inspirational for the participants. All of our tours adhere to the highest standards of professionalism and you can be sure to expect the friendly, warm & dedicated service that have endeared us to thousands of satisfied clients.

Yours sincerely

Laura Kowalsky

laura@israelmaven.com

The tour package includes the following items:

- VIP “Meet & Greet” service at Ben Gurion Airport upon arrival for group
- Transfer from Ben Gurion Airport to Jerusalem on day of arrival
- Transfer from the North to Ben Gurion Airport on day of departure
- English-speaking, private tour guide for 10 days (Up to 10 hours per day)
- Transportation in a luxury bus for 9 days on days 1-4 and 6-10 (Up to 10 hours per day, up to 200km per day)
- Water on days with transportation
- Accommodation at the Dan Panorama in Jerusalem for 5 night(s), as per the itinerary - Deluxe Room
- Accommodation at the Dan Panorama in Tel Aviv for 2 night(s), as per the itinerary - Executive Room
- Accommodation at the Lavi Hotel in the North for 2 night(s), as per the itinerary - Hadar Room
- Overnights for guide/ driver
- Breakfast daily at the hotel
- Lunch on day 3 and 8, as per the itinerary
- Dinner on days 1, 4, 6, 8 & 9, as per the itinerary
- Entrance fees, sites & activities on days with guide as per the itinerary
- Israel Maven service charge for arranging and full support before and during your time in Israel

Cost per person for the trip on double occupancy is calculated as follows:

- Minimum of 15 full-paying participants- \$5,067 USD
- Minimum of 20 full-paying participants- \$4,708 USD
- Minimum of 25 full-paying participants- \$4,493 USD
- Minimum of 30 full-paying participants- \$4,349 USD
- Single Occupancy Supplement - \$1,362 USD

THE PRICE DOES NOT INCLUDE THE FOLLOWING:

- Flights, unless otherwise noted
- Early check in or late check out at hotels, unless otherwise noted
- Any sites, meals or items not mentioned above
- Any additional guests at meals or sites unless otherwise noted
- Tips and gratuities - please see tipping guidelines below
- Overtime or over-mileage (\$55 US per hour; \$2 US per km)

NOTES

Sites & Change - The itinerary is not final and the order in which sights are listed is not necessarily the order in which you will visit them. Due to weather, traffic or other factors beyond our control, your guide might suggest minor changes.

Guide & Vehicle - Please note that your guide is limited to 10 hours a day, vehicle is limited to 10 hours and/or 200 kilometers a day and not available in the evening, unless otherwise noted. Adding time or extra mileage may accrue additional charges accordingly at \$55 US per hour for each additional hour; \$2 US per km for each additional km.

Tipping guidelines for Israeli staff

For Individual/groups up to and including 14 participants:

- Driver - \$100-\$120 US per day
- Guide - \$130-\$180 US per day

For groups of 15 participants or more:

- Driver - \$7-\$10 US per person per day
- Guide - \$10-\$15 US per person per day

TERMS OF PAYMENT:

- All prices and payments are in US DOLLARS
- Prices are based on a set number of participants. Should this increase or decrease the price will be adjusted accordingly.
- **Deposit of \$500 USD** per person **to secure reservations**
- Balance of payment to be made 45 days before the start of the trip by 19/09/2026
- Payment should be made by either:
 - Bank transfer in US Dollars to Israel Maven Tours LTD, Bank Leumi, 21 Ramban st, Rechavia, Jerusalem, Branch # 912, Account # 249300/80, Swift: LUMIILITXXX, Code IL010912 IBAN IL640109120000024930080
 - Credit card - please let us know if you'd like to pay via credit card and we will e-mail you a link to our secure online payment system.
 - Please note that it is NOT possible to pay by check or crypto currency

CANCELLATION POLICY:

If cancellation is received in our office:

- Up to 90 days before the start of the trip - full refund. No cancellation fee
- Between 89-45 days before the start of the trip - \$500 US per person cancellation fee.
- Between 44-30 days before the start of the trip - \$800 US per person cancellation fee.
- Within 29 days before the start of the trip - full trip cost to be paid. No refund.
- Should the entire trip be cancelled due to flight cancellations or the security situation in Israel, making it impossible to visit the country - a full refund will be issued less a handling fee of \$250 US per person.
- Cancellation of various activities in the itinerary less than 72 hours prior to the event may well result in a full cancellation charge for these items.
- **PROTECT YOUR INVESTMENT FOR \$495 US PER PERSON:** Should you cancel your trip up to 5 days before your departure **for any reason**, our POM (Peace of Mind) program offers you a trip refund for your land package costs. Email: pom@israelmaven.com (<mailto:pom@israelmaven.com>)

INSURANCE:

We urge you to purchase full cancellation insurance and supplemental medical coverage (which covers pre-existing conditions). This is a smart way to safeguard against life's surprises.

Please note: To receive maximum coverage, it is suggested to purchase travel insurance within 21 days of your first payment towards the trip. Travel insurance is your responsibility but is compulsory for all participants. We cannot recommend any insurance company or policy, and you need to make your own enquiries. We are aware that some insurance companies are not covering Israel.

Amy Wasbutzki of FBI Travel (based on Melbourne, Australia) has advised that both Passportcard and Go Insurance will provide cover for Israel. Other insurers may also offer cover; please make your own enquiries.

If using an insurance service that does not cover Israel (e.g. provided by your credit card), we suggest that participants add Harel Insurance as an additional cover for just the time in Israel.

Go Insurance information: <https://goinsurance.com.au/>

Passportcard information: https://www.passportcard.com.au/get-a-quote/?gad_source=1&gclid=CjwKCAjwvr--BhB5EiwAd5YbXISHfLf_0-9XQ1VPZYbkUwg5V4ijHbUySHAxFbYEfgVhmUJCHT-1sxoCIAgQAvD_BwE&gclidsrc=aw.ds

Yedidim/Harel Insurance information: <https://www.yedidim-health.co.il/>

PASSPORT VALIDITY, TRAVEL DOCUMENTATION & B2 TOURIST VISA:

As is customary for international travel, your **passport should be valid for at least six months from the date of entry to Israel**; otherwise, you may be denied boarding. Please note that travellers from visa-exempt countries are required to obtain an **Electronic Travel Authorization** (ETA-IL) online prior to their trip. You can do so using the following link: <https://israel-entry.piba.gov.il/> (<https://israel-entry.piba.gov.il/>)

Upon arrival in Israel, you will be issued a B2 Tourist Visa, valid for 90 days. This visa is in the form of a small blue-and-white slip, which you should keep with you and present at your hotel check-in.

Please be aware that, under new Israeli tax laws strictly enforced by all hotels, all guests holding Israeli citizenship—including those with dual passports—whether traveling individually, as part of a group, or as invited local guests, will be charged VAT. To ensure accurate billing, we need this information in advance. If we do not receive it beforehand and hotels charge VAT, we will adjust your billing retroactively to include this additional amount.

MEDIA

By participating in a tour arranged by Israel Maven, you agree that Israel Maven has the right to use photographs and videos taken during your trip for promotional purposes, including but not limited to, print and digital publications, social media, websites, and email campaigns.

RESPONSIBILITY:

Israel Maven Tours Ltd., (hereinafter called the Tour Operator), acts only as an agent for the various companies, owners or contractors providing the means of transportation, accommodation and other services. All exchange orders, coupons and tickets are offered subject to the Terms and Conditions under which such services are offered or provided. The issuance and acceptance of such tickets shall be deemed to be consent to the further conditions that the Tour Operator shall not be in any way liable or injury, damage, loss, accident, delay or irregularity in any vehicle, or through the acts or defaults of any company or person engaged in conveying the passenger/s or of any hotel proprietor, personnel or servant otherwise in connection therewith.

The airline and transportation companies concerned are not to be held responsible for any act, omission or event during the time passengers are not on board their planes or conveyances. The right is reserved to withdraw any tour announced in this program and to make such alterations to the itineraries as may be found desirable for the proper carrying out of the tours. In the event it becomes necessary or advisable in the Tour Operator's discretion to alter the arrangements or itineraries for the passenger/s comfort or welfare or for any reason whatsoever, such alterations may be made without penalty to the Operator.

The Tour Operator reserves the right to change any hotel/s listed with one of a similar category if circumstances necessitate. Additional expenses, if any, shall be borne by the passenger/s. The right is reserved to decline to accept or retain any person as a member of any group at any time.

Looking forward to an amazing trip!

Please feel free to contact me if you have any queries.

Laura Kowalsky

Mailing Address:

Phone & Fax - Toll free US & Canada:

Instagram: @Israel_Maven_Tours

Facebook: Israel Maven Tours

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